PERFORMANCE MEASUREMENT

*What you need to know about **MP2016-07: Dispensing Accuracy***

Measure Description

URAC's dispensing accuracy measure evaluates the **percentage of prescriptions dispensed with errors** in one of the six categories listed below

Dispensing Error Categories



PART A
Incorrect Drug Dispensed

PART B
Incorrect Recipient

PART C
Incorrect Strength

PART D
Incorrect Dosage Form

PART E
Incorrect Instructions

PART F
Incorrect Quantity

Denominator includes prescriptions + supplies

Denominator only includes prescriptions

Denominator includes prescriptions + supplies

Tips

- Gloves, alcohol swabs, and sharp box containers are **not** included as supplies
- Errors counted based on the date the prescription was dispensed
- Prescriptions dispensed with errors in multiple error categories counted multiple times
- Denominator for Part C & Part D should match the total number of prescriptions dispensed for the measurement year

URAC-accredited pharmacies report **less than 1% errors in dispensed prescriptions**

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